

Checking Shipment Status

The Customer's Guide to DPS

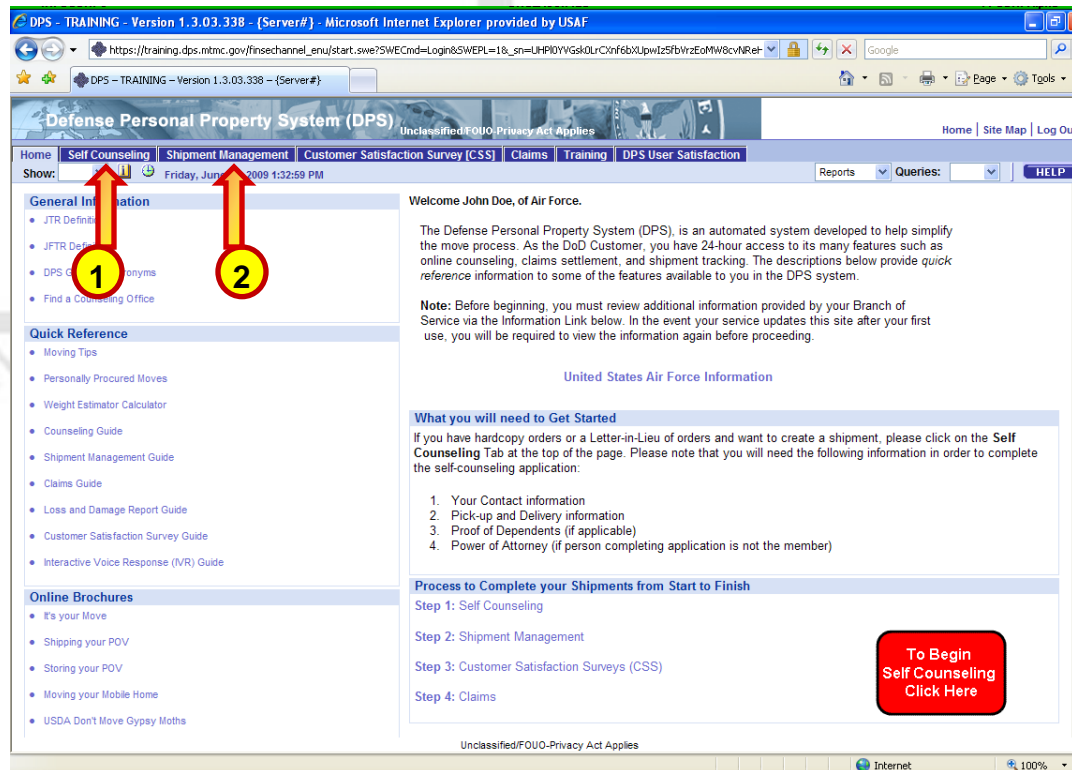
DEFENSE PERSONAL

PROPERTY PROGRAM

Checking Shipment Status

When you log into DPS there are 2 ways you can check on your shipment status and information from the home tab.

The first method, is to click the “Self Counseling” tab (1), and the second method is to click the Shipment Management” tab (2).



Checking Shipment Status

When you go through the self counseling tab to check your shipment status your view will be limited, but it will let you know the current status (1) for your shipment(s). This screen will also show you the assigned counselor for your submitted shipment, should you have any questions or need to submit any additional paperwork for processing. (2)

If you'd like more detailed information on your shipment, you can go to the Shipment Management tab (3) at the top of your page.

Defense Personal Property System (DPS)

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Home | Site Map | Log Out

Home Self Counseling Shipment Management Customer Satisfaction Survey [CSS] Claims Training DPS User Satisfaction

Show: Counseling Friday, June 26, 2009 1:34:24 PM Reports Queries: HELP

My Orders

Customer: [Doe, John -- United States Air Force -- 006192009]

Welcome to Counseling

Know your entitlements and responsibilities

DPS counseling enables you to prepare your own shipment applications rather than visiting a counseling office to do so. Review the Limitations, Online Brochures, and FAQs links in the left pane for "need-to-know" information concerning your personal property move. You may print these pages for later reference.

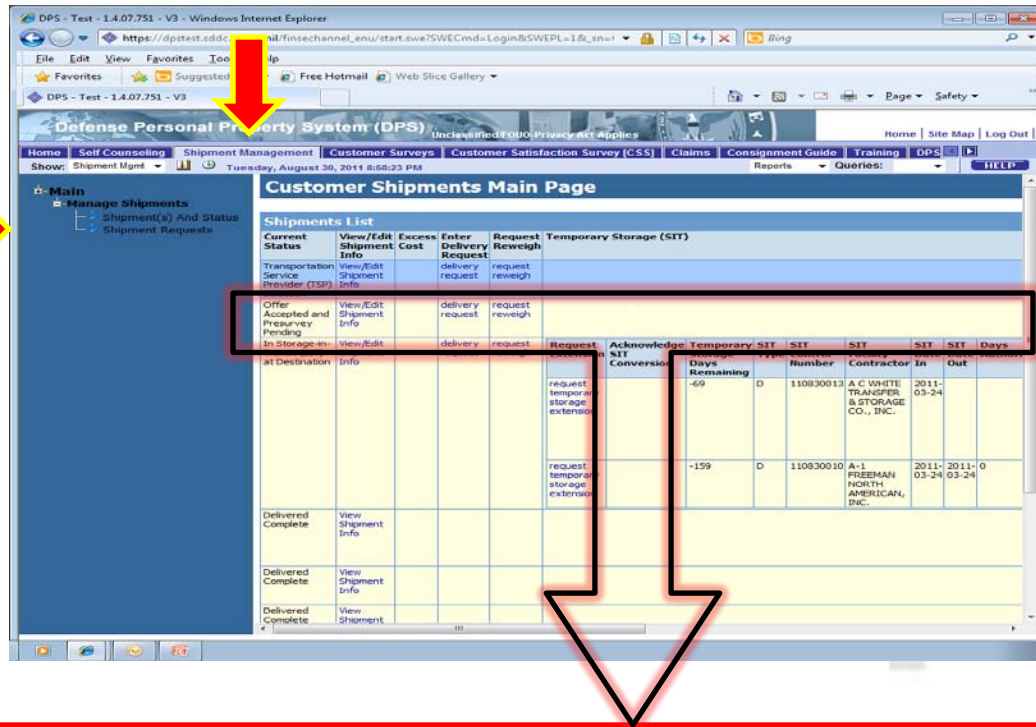
To add a shipment to an existing order, click on the Create a shipment button for that order.

| Action | Shipment No | Shipment Type | Shipment Status | Desired Pickup Date | Actual Pickup Date | Actual Shipment Weight | Assigned Counselor |
|--------|-------------|---------------------|--|---------------------|--------------------|------------------------|--------------------|
| | 1 | Household Goods HHG | In Storage-in-Transit (SIT) at Destination | Jul 17, 2009 | Jun 25, 2009 | 7981 | Michael Garza |

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Internet 100%

Checking Shipment Status



From the 'Shipment Management' tab, on the left side of the page, click to expand '**Manage Shipments**', then click '**Shipment(s) and Status**'.

This screen will reveal the Shipments List [pictured below]; which will show your shipment(s) status, net weight, number of storage days authorized/remaining, and all other information pertaining to your shipment(s).

Shipments List

| Current Status | View/Edit Shipment Info | Excess Cost | Enter Delivery Request | Request Reweigh | Temporary Storage (SIT) | | | | | | | | | | Shipment Net Weight | BL Number | Orders Number | TSP | S |
|--|-------------------------------|-------------|------------------------|--------------------|---|-------------------------------|--|-------------|-----------------------|---------------------------------|-------------------|--------------------|--------------------|-----------------|---------------------|-------------|---------------|------|---|
| In Storage- in-Transit (SIT) at Destination | View/Edit Shipment Info | | delivery request | request reweigh | Request Extension | Acknowledge SIT Conversion | Temporary Storage Days Remaining | SIT Type | SIT Control Number | SIT Facility Contractor | SIT Date In | SIT Date Out | Days Authorized | SIT Portions | | | | | |
| | | | | | request temporary storage extension | | 89 | D | 112440006 | A & A MOVING & STORAGE, INC. | 2011- 09-01 | | 90 | | 13000 | WFFL0000019 | test06 | AAAA | G |